

# **WISCONSIN AIR NATIONAL GUARD RETIREMENT INFORMATION**



*1 September 2019\**

INFORMATIONAL GUIDE – This guide is intended to be a compilation of applicable information for retirees, however in no way is it an endorsement of commercial businesses. \*Supersedes previous editions dated 1 September 2017

# TABLE OF CONTENTS

<b>TOPIC</b>	<b>PAGE</b>
RETIREE ASSISTANCE OFFICES	2
WISCONSIN FAMILY PROGRAM	2
RETIREE ROSTER	2
SPACE AVAILABLE TRAVEL	3
MILITARY LODGING	3
DEATHS OF WIA ANG RETIREES/SPOUSES	3
BURIAL BENEFITS	4
WEB LINKS	5
RAPIDS (ID CARD) SITES	6
MISCELLANEOUS PUBLICATIONS	7
GRAY AREA RETIREES	7
ID CARDS	7
CHANGES TO MILITARY RECORDS	8
LIFE INSURANCE	8
AGE 60	8
RETIRED PAY	9
PAY RECORDS	9
RESERVE COMPONENT SURVIVOR BENEFIT PLAN	10
ID CARDS – AGE 60	11
RESERVE COMPONENT RETIREMENT INFORMATION	11
LEGAL ASSISTANCE	12
HEALTH BENEFITS AT AGE 60	12
TRICARE	12
MILITARY DENTAL CLINIC	13
MILITARY SPECTACLES	13
PHARMACY SERVICES	14
REX CLUB	14
TELEPHONE NUMBERS	15
TRAVEL AND LODGING	16
WEBSITES	17

## **RETIREE ASSISTANCE OFFICES**

### **Retirement Services Officer – Ft. McCoy**

Military Personnel Division  
ATTN: AFRC-FM-PAM-R  
1439 S. "M" Street (Bldg 1441)  
Ft. McCoy, WI 54656-5141  
Monday-Friday, 0730-1600  
(608) 388-4563 or 1-800-452-0923  
E-mail: [mitzi.hinton@mccoy.army.mil](mailto:mitzi.hinton@mccoy.army.mil)

### **Retiree Activities Office (RAO) - Madison**

2400 Wright Street, Room 236  
Madison, WI 53704  
Tuesday & Thursday, 0730-1130  
or leave message on voice mail  
(608) 242-3115 or  
1-800-335-5147, ext 3115  
E-mail: [widma.retiree@wisconsin.gov](mailto:widma.retiree@wisconsin.gov)  
Website: <http://dma.wi.gov/retirees>

### **Retiree Activities Office - Milwaukee**

128<sup>th</sup> ARW, Retiree Activities Office  
1835 E Grange Ave Bldg 512  
Milwaukee, WI 53207  
Tuesday & Wednesday, 1000-1400  
(414)944-8212

### **Retiree Activities Offices (RAO) – Madison, WI**

The Madison Branch of the Retiree Activities Office (RAO) is co-located in the Joint Forces Headquarters, Wisconsin (TAGO), at 2400 Wright Street, Madison, WI 53704. The RAO is staffed by knowledgeable volunteers on Tuesdays and Thursdays, 0730-1130, except holidays. Information and assistance is available for military retirees of *all* services. You can contact the retiree Activities Office at (608) 242-3115 locally, toll free at (800) 335-5147 extension 3115, DSN 724-3115, or you can email us at [widma.retiree@wisconsin.gov](mailto:widma.retiree@wisconsin.gov).

## **WISCONSIN NATIONAL GUARD FAMILY PROGRAM**

WIJS-J1-FAM  
2400 Wright Street  
Madison, WI 53704-2572  
(608) 242-3480 1-800-292-9464

## **RETIREE ROSTER**

This headquarters maintains a retiree roster of all Wisconsin National Guard retirees or widows/widowers (to include gray area retirees). This database is used for retiree mailings. Changes should be forwarded to:

Retiree Activities Office  
Department of the Army and Air Force  
2400 Wright Street  
Madison, WI 53704-2572  
(608) 242-3115 or 1-800-335-5147, ext. 3115

## **SPACE AVAILABLE TRAVEL**

Retirees in Receipt of Retired Pay. Spouses and dependent children, accompanied by their sponsor, are authorized to travel on MAC flights to overseas locations. DD Form 2 and DD Form 1173 are required. For more information on Space A travel refer to:  
<http://public.scott.amc.af.mil/units/spaceavailabletravel/index.asp>

Retirees Not in Receipt of Retired Pay (Gray area). An airman assigned to the Retired Reserve, who is eligible for retired pay at age 60, may travel Space A within the United States and its territories. Family members are not eligible. DD Form 2A and a copy of the Retirement Eligibility memorandum are required.

Milwaukee, WI  
(414) 944-8732

Minneapolis/St. Paul, MN  
(612) 713-2461 (Flight Ops)  
(612) 713-2450 (Flight Info)

## **MILITARY LODGING**

"*Worldwide Military Travel Guide*," which is published annually and available through the BX/PX, contains information on military installations, flights, and recreation.

**Air Force**  
1-888-235-6343

**Army Guest Houses**  
1-800-GO-ARMY or 1-800-462-7691

**Navy Lodges**  
1-800-NAVY-INN or 1-800-628-9466

**U.S. Coast Guard Lighthouses -  
Lake Michigan**  
(414) 747-7185

**Shades of Green on Walt Disney World Resort  
Orlando, Florida**  
1-407-824-3600

**Hale Koa, Hawaii**  
1-800-367-6027  
(8am – 4pm Hawaii time except Sundays and  
Federal Holidays)

## **DEATHS OF WI ANG RETIREES/SPOUSES**

### **“Gray Area” Retiree/Spouse**

Notification of death of a “gray area” retiree/spouse should be addressed to the Entitlements Branch at HQ ARPC, toll-free 1-800-525-0102. In Wisconsin contact:

115 FW/ Casualty Officer  
3110 Mitchell Street  
Madison WI 53704-2591  
(608) 245-4338

128 ARW/ Casualty Officer  
1835 E. Grange Avenue  
Milwaukee WI 53207  
(414) 747-4431

The casualty assistance responsibility for regular Air Force members, Air Force Reservists, Air National Guardsmen and Retirees is determined by the zip code in which the survivor resides. AFI 36-1002 has assigned virtually all Wisconsin zip codes to: 934MSF/DPMY, 760 Military Highway, Minneapolis MN 55450-2000. During office hours they can be reached at (612) 713-1164/65.

## **RETIREE/SPOUSE RECEIVING RETIRED PAY**

The next of kin should immediately call the Defense Finance Accounting Service (DFAS) – Cleveland Center. The retired casualty section at DFAS can be reached at 1-800-321-1080 or (216) 522-5955, from anywhere in the United States. DFAS will review and close out the airmen's retiree pay records. They will also mail a survivor benefits packet to the decedent's next-of-kin. The packet typically consists of a condolence letter and, if appropriate, forms for applying for the retiree's unpaid pay and the Survivor Benefit Plan annuity. These forms must be completed as soon as possible and returned to DFAS with a photocopy of the death certificate. DFAS-Cleveland Casualty Branch, Customer Service, 1-800-321-1080. Contact a Retired Activities Office (Page 3) for additional assistance on providing information, counseling on eligibility for various survivor benefits, referral services, and any other questions you may have.

## **BURIAL BENEFITS (Military Funeral Honors)**

Burial Benefits are eligible to all airmen who have completed their initial military enlistment, either Active or Reserve Component, and were discharged under other than dishonorable conditions or discharged due to a disability. Contact your local county Veterans Service Officer or Wisconsin Department of Veterans Affairs at 1-800-947-8387 or Military Funeral Honors-State Coordinator at 1-800-335-5147 X3419 or (608)242-3419.

- Burial Flag;
- Presidential memorial certificate;
- Military funeral honors

## **ADDITIONAL BENEFITS FOR THOSE RETIRED WITH PAY OR ELIGIBLE (Gray Area):**

- Headstone or grave marker;
- Burial plot in national cemetery or burial plot allowance;
- Lump sum burial and funeral expense

Reserve retirees receiving retired pay and those Reserve retirees who have qualified for Reserve retired pay are eligible for burial in a national/state cemetery. Call 1-800-697-6947 for grave information or 1-800-827-1000 for the nearest VA office. To see if a State Veteran cemetery is available call 1-800-947-8387.

When burial is in a national, state or post cemetery, a flag is provided. When burial is in a private cemetery, the funeral director obtains the flag through the VA regional offices, national cemeteries and most U.S. post offices by submitting a VA Form 2008, *Application for United States Flag for Burial Purposes*, to any of these agencies.

A Presidential Memorial Certificate, signed by the president to honor the memory of honorably discharged deceased veterans, may be requested from the VA. The PMC expresses the country's grateful recognition of the veteran's service in the United States Armed Forces. Eligible recipients, or someone acting on their behalf, may apply for a PMC in person at any VA regional office or by U.S. mail only. Requests cannot be sent via e-mail.

Funeral honors Detail – The funeral director (not the family) contacts the appropriate State VA Office for honor detail services. This service is not automatically provided. If you would like to have an Air Force Honor Guard, the funeral director will need to contact Scott AFB, Illinois.  
Air National Guard Memorial Certificates – For retirees or prior service members, the unit or family may request a memorial certificate through any ANG military personnel flight, who verifies the service and forwards the request to ANG/DPAR

**WEB LINKS/ON-LINE INFORMATION** - Following is a list of Internet sites that may be of interest to members of the Air Force retiree community. However, the appearance of non - .mil and .gov hyperlinks do not constitute endorsement by the U.S. Air Force of these web sites or the information, products or services contained therein. For other than authorized activities such as military exchanges and morale, welfare and recreation sites, the U.S. Air Force does not exercise any editorial control over the information you may find at these locations.

**MyPay.com**

<https://mypay.dfas.mil/mypay.aspx>

**Defense Finance & Accounting Service – Cleveland**

<http://www.dfas.mil/>

**TRICARE**

[www.tricare.osd.mil](http://www.tricare.osd.mil)

**TRICARE Region East**

<http://tricare-east.com>

**WI ANG Home Page**

<http://dma.wi.gov/DMA>

**Air Reserve Personnel Center (ARPC)**

<http://www.arpc.afrc.af.mil>

**Army Morale, Welfare & Recreation**

[www.armymwr.com](http://www.armymwr.com)

**Army & Air Force Exchange Service**

[www.aafes.com](http://www.aafes.com)

**Armed Forces Retirement Home**

[www.afrh.gov](http://www.afrh.gov)

**WI Veterans Affairs**

<http://dva.state.wi.us>

**WI National Guard Association Inc.**

[www.winga.org](http://www.winga.org)

**Enlisted Association of the United States**

[www.eangus.org](http://www.eangus.org)

**National Guard Association of the United States**

[www.ngaus.org](http://www.ngaus.org)

**DEERS Residential Address Changes**

<https://address.dmdc.osd.mil/appj/address/>

**Afterburner (retiree newsletter)**

<http://www.afsa.org/retiree/> (click on Afterburner)

**Military Honors**

<http://mfh.dmdc.osd.mil/mfh>

**Navy Lodge**

<http://www.navy-lodge.com/>

**Hale Koa**

[www.halekoa.com](http://www.halekoa.com)

**Commissaries**

[www.commissaries.com](http://www.commissaries.com)

**Savings Bonds**

[www.savingsbonds.gov](http://www.savingsbonds.gov)

**Benefeds (Dental and Vision)**

[www.benefeds.com](http://www.benefeds.com)

**DDP Participating Dentists**

<http://www.ddpdelta.org/dds/index.html>

**Military Life Styles**

[www.militarylifestyle.com](http://www.militarylifestyle.com)

**Department of Veterans Affairs**

[www.va.gov](http://www.va.gov)

**Military Organizations**

[www.af.mil](http://www.af.mil)

**Air Force Travel**

[www.aftravelonline.com](http://www.aftravelonline.com)

**Armed Forces Vacation Club**

[www.afvclub.com](http://www.afvclub.com)

**Social Security**

[www.ssa.gov](http://www.ssa.gov)

**Records Requests-(NPRC)**

<http://www.archives.gov/veterans/evetrecs>

## **RAPIDS SITES - ID CARD ISSUING FACILITIES**

The following offices provide ID card services; we recommend you contact your specific site initially to verify hours of operation and then again on the day you are scheduled to obtain your ID cards to verify that their system is operational. These sites are not typically operational on holidays or weekends. To locate sites outside Wisconsin refer to: <http://www.dmdc.osd.mil/rsi>

### **Wisconsin**

#### **The Adjutant General Headquarters Office**

2400 Wright Street, Military Affairs Building  
Madison, WI 53704  
Monday-Friday 0800-1130 and 1300-1600  
BY APPOINTMENT ONLY  
(608) 242-3420 or (800) 335-5147, extension 3420

#### **128th Air Refueling Wing ANG**

General Mitchell ANGB  
1835 E. Grange Avenue, Bldg 512 Rm 23  
Milwaukee, WI 53207  
BY APPOINTMENT ONLY  
(414) 944-8245

#### **Fort McCoy USAR NMCRC**

Military Personnel Division, 2187 South J Street  
Sparta, WI 54656  
Monday-Friday 0730-1600  
CALL FIRST  
(608) 388-4563 or (800) 982-3585

#### **Chippewa Falls**

724 Engineer Bn HQ  
2811 E. Park Avenue  
Chippewa Falls, WI 54729  
BY APPOINTMENT  
(715) 720-3400

#### **934th AW**

760 Military Hwy  
Minneapolis, MN  
(612) 713-1507

#### **115th Fighter Wing ANG**

Truax Field ANGB  
3110 Mitchell Street, Bldg. 503  
Madison, WI 53704  
BY APPOINTMENT ONLY  
(608) 245-4468 or 4589

#### **Milwaukee USNR**

2401 S. Lincoln Memorial Drive, Personnel  
Milwaukee, WI 53207  
Tuesday-Thursday  
CALL FIRST  
(414) 744-9764

#### **Green Bay**

Navy and Marine Corps Reserve Center  
USNR  
2949 Ramada Way  
Green Bay, WI 54304  
BY APPOINTMENT Wednesday-Thursday  
(866) 356-3447

### **Illinois**

Great Lakes Naval Base  
Great Lakes, IL  
(847) 688-5550 ext 386

### **Minnesota**

#### **148th Fighter Wing**

Duluth, MN  
(218) 788-7212

## MISCELLANEOUS PUBLICATIONS

### **Federal Benefits for Veterans and Dependents**

VA Pamphlet; GPO Stock Number 051-000-00244-0

Enclose check for \$5.00 or VISA/Mastercard information to:

Superintendent of Documents  
U.S. Government Printing Office  
Stop IDCC  
Washington, DC 20401

Phone orders with credit card to (202) 512-1800 / (866) 512-1800; FAX (202) 512-2104

Internet: [www.bookstore.gpo.gov](http://www.bookstore.gpo.gov) (go to Department of Veteran Affairs, then Health & Benefits)

Full text available free at [www.va.gov/opa/publications](http://www.va.gov/opa/publications)

### **A Summary of Department of Veterans Affairs/Benefits**

VA Pamphlet 27-82-2

Available at no cost

1-800-827-1000

### **Benefits for Wisconsin Veterans, Their Dependents and Survivors**

Brochure 135-11/93

Contact your County Veterans Service Officer

### **CAT VI Space Available Handbook**

Published by the Society of Military Travelers annually

1-800-638-8784

## **“GRAY AREA” RETIREES**

### **“Gray Area” Retiree Benefits**

Gray Area Retirees are those airmen who are eligible to receive retired pay at Age 60 (have been issued a 20 year letter), and have been separated from the Wisconsin Air National Guard and transferred to ARPC. Members who elected discharge instead of transfer to the Retired Reserve are not eligible for these benefits. Retirees will need to show an ID card for entrance to facilities. The airmen are eligible for the following gray area retiree benefits:

- Entrance to Morale, Welfare & Recreation facilities;
- Unlimited Access to Exchange and Commissary
- Lodging at Military Installations (on a space available basis);
- Space Available Flights within and between CONUS, Alaska, Hawaii, Guam, and Puerto Rico
- Option to enroll in VGLI
- Option to wear the uniform at appropriate celebrations and military activities
- Enrollment in Federal Dental Program

### **“Gray Area” ID Cards**

DD Form 2A (Reserve) (Red). Gray Area Retirees are eligible for an ID card entitling them to unlimited access to exchange and Morale, Welfare, and Recreation (MWR) facilities. Honorary retirees and reserve airmen who were discharged from the Air Force Reserve are NOT eligible.

DD Form 1173-1 (DOD Guard/Reserve Dependent Identification Card) (Red). This card authorizes exchange, commissary and certain MWR privileges but does not authorize eligibility for medical benefits. Unremarried widows/widowers and eligible dependent children of “gray area” retirees



continue their eligibility even if the retiree died prior to reaching Age 60. Participation in the Survivor Benefit Plan is NOT a requirement for eligibility for MWR and health benefits. Upon the 60th anniversary of the retiree's birth date, eligible surviving dependents of Reserve retirees will be issued DD Form 1173.

ID Cards may be issued by any RAPIDS site. The member must accompany any dependents that are obtaining ID cards. The member must provide a copy of discharge orders from the ANG with transfer to ARPC. The following documents must be provided: a copy of "Notification of Eligibility for Retired Pay at Age 60" memorandum, orders transferring airmen to ARPC (Retired Reserve or IRR), marriage certificate, and birth certificates for dependent children.

### **"Gray Area" Retirees - Changes To Military Personnel Records**

Retirees must still keep their personnel records accurate. Retirees should notify ARPC when the following information or conditions change: Address, phone number (home or work), physical condition. If changes in a retiree's health will prevent further military service, the retiree should send the ARPC a description of the physical condition and a physician's statement or Veterans Affairs form listing the conditions and percent of disability. The statement must include a diagnosis, date of illness or injury, prognosis, and an expected date of recovery. Changes must include airmen's SSN and must be submitted in writing.

HQ ARPC/DPTTR  
18420 E Silvercreek Avenue  
Bldg 390 MS68  
Buckley AFB, CO 80011-9502  
Toll-free: 1-800-525-0102  
Website: <http://www.arpc.afrc.af.mil>

### **Life Insurance**

Veterans' Group Life Insurance (VGLI) extends renewable five-year term insurance to people after they leave active duty or the reserves. Coverage is limited to the maximum amount of Servicemembers' Group Life Insurance (SGLI) held on active duty or in the reserves. The retiree has to initiate enrollment and choose the amount of coverage.

Retirees who had SGLI are eligible for VGLI coverage for their lifetimes without evidence of good health if they apply within 120 days of leaving the military. They can apply for VGLI for another year after the 120-day period expires, although they are subject to medical review. Also view more at: <http://www.insurance.va.gov/sgliSite/default.htm>

Office of Servicemen's Group Life Insurance  
213 Washington Street  
Newark, NJ 07102-2999  
1-800-419-1473

### **AGE 60**

Normally your retired pay will be computed based on the highest grade held. If you took a voluntary demotion, HQ ARPC has the authority to authorize your retired pay to be calculated in the higher grade. However, if you were demoted for cause, then all information pertinent to your demotion must be forwarded to the Secretary of the Air Force for a grade determination. The following benefits are added at age 60:

- Retired Pay (monthly checks are dated the first of each month)

- Eligible for medical and dental care at Military Treatment Facility (MTF)
- Unlimited use of commissaries
- Eligible for space available air transportation worldwide, including eligible family members
- Civilian medical care benefits under TRICARE

### **Reduced Retirement Pay for Air National Guard Personnel based on certain types of Active Service on or after 29 January 2008**

Service member must complete 20 years of qualifying service. Service members who served on specific qualifying active duty (AD) or full-time National Guard duty (FTNGD) on or after 29 January 2008 will accrue, for each day of qualifying service, one day for use in computing eligibility for reduced age. For each aggregate of 90 qualifying days in a fiscal year (FY), an airman is eligible for a reduction of three months in the age of eligibility for retired pay for non-regular service. A day of duty shall be included in only one aggregate of 90 days. Active duty service performed after 30 September 2014 which qualifies for a reduction in the date for receipt of retired pay may now be counted across two fiscal years. The eligibility age will not be reduced under 50 years. Eligibility age for health care will continue to be 60 years of age. Please contact HQ ARPC/DPPR, 18420 E Silver Creek Avenue, Bldg 390 MS68, Buckley AFB, CO 80011, telephone (800) 525-5672.

### **RETIRED PAY**

#### **Retirement Application Process**

Those retirees transferred to the Air Reserve Personnel Center (ARPC) at the time of their discharge from the Wisconsin Air National Guard should receive a retirement application packet from them **no earlier than four months and no later than 30 days** prior to their 60th birthday. If you elected discharge instead of transfer you must contact ARPC to request pay application forms. Your pay forms should be returned to ARPC 30 days prior to your 60th birthday. If they receive your paperwork at least 30 days prior to the effective date of retirement you will receive your first check (which will be a partial check from the effective date until the end of that month) by the 3rd day of the following month. If you do not designate a financial institution in which you wish to have your retired pay deposited, the Defense Finance and Accounting Service (DFAS) will withhold your retired pay until such a time as the information is received.

HQ ARPC/DPTTR  
 18420 E Silvercreek Avenue  
 Bldg 390 MS68  
 Buckley AFB, CO 80011-9502  
 Toll-free: 1-800-525-0102

### **PAY RECORDS**

The Defense Finance and Accounting Service (DFAS) receive the approved application from ARPC and establish an account for the airmen. Airmen who receive separation pay, severance pay or readjustment pay from the Armed Forces and who later qualify for retired pay will have the full amount of separation, severance, or readjustment pay recouped from retired pay. Certain Transition Assistance Programs may be exempt from recoupment. Airmen are paid via direct deposit on the first of the month; i.e., 1-31 May earned retired pay would be paid on 1 June. The airmen will receive an initial Leave and Earning Statement (LES) and one each time the amount of pay changes. It is recommended that you submit copies rather than original documents, when warranted, since they cannot return your original documents to you. Any changes affecting retired pay, i.e., mailing address change, financial institution change, or changes to RC-SBP plan due to death or divorce must include the airmen's SSN and must be submitted to (call the 1-800 number and confirm which address to send to):

Defense Finance and Account Service **(retiree)**

US Military Retirement Pay

8899 E 56<sup>th</sup> Street

Indianapolis, IN 46249-1200

1-800-321-1080 (Mon-Fri, 7:00 am-7:30 pm EST)

Commercial: (216) 522-5955

Fax: 1-800-469-6559

Website: <http://www.dfas.mil/> (click on Contact DFAS; scroll down the page to Retired Pay; scroll down and click on Questions or comments;

Select Military Retiree then fill out the data fields.

Defense Finance and Accounting Service **(surviving spouse)**

US Military Annuitant Pay

8899 E 56<sup>th</sup> Street

Indianapolis, IN 46249-1300

1-800-321-1080 (Mon-Fri, 7:00am – 7:30pm EST)

Commercial: (216) 522-5955

Fax: 1-800-469-6559

Website: <http://www.dfas.mil/> (click on Contact DFAS; scroll down the page to Retired Pay; scroll down and click on Questions or comments;

Select Military Retiree then fill out the data fields

**RESERVE COMPONENT SURVIVOR BENEFIT PLAN ANNUITANT RECORDS**

If the airman elected into the Reserve Component Survivor Benefit Plan, upon notification of death, DFAS-Cleveland will forward an annuity application packet to the designated beneficiary. The designated beneficiary will draw up to 55% of the airman's retired pay (less RC-SBP costs).

If the airman was drawing retired pay, there will be a slight delay in receiving the annuity. If the airman was not yet drawing retired pay, ARPC must review the application, certify the airmen for retired pay, and posthumously place the airman on the retired list prior to forwarding to DFAS-Cleveland for processing of pay. DFAS-Cleveland must establish the airman on the pay system before the RC-SBP annuity may be processed. This process can take up to 180 days. It is recommended that you submit copies rather than original documents, when warranted, since they cannot return your original documents to you. Any changes affecting retired pay, i.e., mailing address change, financial institution change, or change in marital status due to death or divorce, must include the airman's and spouse's SSNs and must be submitted to (call the 1-800 number and confirm which address to send to):

Defense Finance and Account Service

US Military Annuitant Pay

8899 E 56<sup>th</sup> Street

Indianapolis, IN 46249-1300

1-800-321-1080 (Mon-Fri, 7:00am – 7:30pm EST)

Commercial: (216) 522-5955

Fax: 1-800-469-6559

Website: <http://www.dfas.mil/> (click on Contact DFAS; scroll down the page to Retired Pay; scroll down and click on Questions or comments;

Select Military Retiree then fill out the data fields

## **ID CARDS- AGE 60**

Retirees are required an updated ID card when they turn age 60. They should also get them updated again when they turn age 65. Spouses ID cards expire 4 years after date of issue, until age 75 at which time they become indefinite. Defense Enrollment Eligibility Reporting System (DEERS) enrollment/update is completed at the time ID cards are issued. DEERS enrollment is mandatory for any service benefits/privileges and for VA benefits.

**NOTE:** Early retirees need to update their ID card upon early retirement and once again at age 60.

### **DEERS Beneficiary Telephone Center: 1-800-538-9552**

DD Form 2 (Retired), U.S. Uniformed Services Identification Card (Blue). The following documents must be provided: Orders placing airman on Retired List (issued by ARPC) and Social Security Number.

DD Form 1173 (Family Member ID Card) (Tan). Dependents must provide the following documents: proof of age, social security number and marriage certificate for spouse, and social security number and birth certificate for dependent children. If retiree is deceased, provide a certified copy of the death certificate.

## **RESERVE COMPONENT RETIREMENT INFORMATION**

### **LETTER OF NOTIFICATION OF ELIGIBILITY FOR RETIRED PAY AT AGE 60 (20/15 YEAR) AND RESERVE COMPONENT SURVIVOR BENEFIT PLAN (RC-SBP)**

#### **20 Year/15 Year Letter and RC-SBP Packet**

- 20 year letter issued by ARPC  
or 15 year letter if medically disqualified for retention;
- Served the last 6 years as a member of the Reserve Component;
- 90 days to make election on DD Form 1883 & ARPC Form 3854;
- Spousal notification required by public law;
- Spousal concurrence for anything less than Option C / Full Coverage.

#### **Purpose of Reserve Component Survivor Benefit Plan**

Because eligibility for retired pay STOPS on the date of the retiree's death, Congress established the Reserve Component Survivor Benefit Plan. It provides an inflation-protected monthly annuity to a retiree's survivors for an amount of up to 55% of the airmen's retired pay.

The airman and spouse should review their entire financial situation before making a decision. The election is permanent and irrevocable. It can only be changed thru divorce or death. The airman has the right to appeal to the Reserve Component Survivor Benefit Program Board for permission to change an election. The airman has one year from date of divorce or remarriage to make changes in coverage.

#### **Options**

- A - Decline Coverage/Defer Election until Age 60;
- B - Provide annuity payable upon airmen's 60th Birthday;
- C - Provide immediate annuity (following airmen's death).

#### **RC-SBP Cost**

- Deducted from retiree's pay check;
- RC-SBP costs - actuarial charge based on age at time of election;
- Cost averages 7½-11%.

### **Eligible Beneficiaries**

- Spouse/Former Spouse;
- Spouse/Former Spouse & Children;
- Children only;
- Insurable Interest - cost prohibitive - caps at 40%.

### **Annuity Paid to Eligible Designated Beneficiaries Upon Airmen's Death**

- 55% of airmen's retired pay less SBP costs

### **LEGAL ASSISTANCE**

Free legal assistance is provided to active duty and retired military personnel (drawing retired pay) and eligible dependents. Personnel seeking legal advice should bring all relevant documents or correspondence. **Appointments** may be made at:

Judge Advocate's Office  
ATTN: AFRC-FM-JA  
100 E. Headquarters Road (Bldg 100)  
Fort McCoy, WI 54656-5263  
Monday-Friday, 0730-1600 hours  
(608) 388-2165

Judge Advocate's Office  
ATTN: WING-SJA  
2400 Wright Street  
Madison, WI 53704  
Monday-Friday, 0730-1600 hours  
BY APPOINTMENT  
(608) 242-3071

or in Great Lakes: 847-688-4753

### **HEALTH BENEFITS AT AGE 60**

You may contact the **Health Benefits Advisor** for information.

Great Lakes Naval Hospital **(847) 688-5457**  
TRICARE Service Center – East Region **1-800-444-5445**

**TRICARE Select** is a fee-for-service plan available to all non-active duty beneficiaries throughout the United States. Enrollment is required. When using TRICARE Select, you may visit any TRICARE authorized provider, network or non-network. Care at military treatment facilities is on a space-available basis only. You do not need a referral for any type of care but some services may require prior authorization.

Airmen and eligible dependents become TRICARE Select eligible when the airman is placed on the retired list at Age 60. They lose eligibility when Medicare covers them at Age 65 or if they are disabled and receiving Medicare coverage under Parts A and B - that's when TRICARE for Life can begin (as long as they are enrolled in Medicare Part B). Retirees and dependents are eligible for care in uniformed services medical facilities on a space available basis. If a retiree is not entitled to Part A of Medicare, certain hospitalization and outpatient care is authorized in civilian facilities. Retirees may be eligible for medical care in a VA medical facility for service-connected disabilities (in line of duty injuries).

**TRICARE Prime** offers the most affordable and comprehensive coverage. TRICARE Prime is available in the United States in areas known as Prime Service Areas (within 50 miles of Great Lakes). Enrollment is required to participate in TRICARE Prime. When you enroll in TRICARE Prime, you have an assigned primary care manager (PCM), either at a military treatment facility or from the TRICARE network, who provides most of your care. Your PCM will refer you to a specialist for care he or she cannot provide and coordinate with your regional contractor for authorization, find a specialist in the network, and file claims on your behalf. You have certain time and distance standards for care

including wait times for urgent, routine and specialty care. Other benefits include enhanced vision and preventive services and travel reimbursement for some specialty care.

**TRICARE for Life (TFL)** is TRICARE's Medicare-wraparound coverage available to all Medicare-eligible TRICARE beneficiaries, regardless of age or place of residence, provided they have Medicare Parts A and B. While Medicare is your primary insurance, TRICARE acts as your secondary payer minimizing your out-of-pocket expenses. TRICARE benefits include covering Medicare's coinsurance and deductible. Basically, if you use a Medicare participating or nonparticipating provider, he or she will file our claims with Medicare. Medicare pays its portion and electronically forwards the claim to the TFL claims processor. TFL pays the provider directly for TRICARE-covered services.

**TRICARE Retired Reserve (TRR)** is a premium based, worldwide health plan that qualified retired Reserve members and survivors may purchase. TRR offers comprehensive health coverage from any TRICARE-authorized provider, network or non-network. Referrals are not needed for any type of care but some services may require prior authorization. The type of provider you see determines how much you'll pay out-of-pocket. If you're visiting a network provider, you'll pay less out of pocket and the provider will file claims for you. You may receive care in military treatment facilities on a space-available basis.

**TRICARE Young Adult** is a premium-based health care plan available for purchase by qualified dependents. When you purchase TRICARE Young Adult, you will have access to medical and pharmacy benefits, but dental coverage is excluded. TRICARE young adult allows adult children to purchase TRICARE coverage after eligibility for "regular" TRICARE coverage ends at 21 (or 23 if enrolled in a full course of study at an approved institution of higher learning).

## **DENTAL AND VISION PLANS**

Dental and Vision Plans are available through **BENEFEDS** on-line [www.benefeds.com](http://www.benefeds.com) or by calling 1-877-888-3337. These plans are optional and have monthly premium costs associated with them. It will be necessary to answer some questions to validate your status as retired military.

Eligible Annuitants: Federal or USPS annuitants, retired members of the uniformed services who are entitled to retired or retainer pay, including retired gray reservists, even if they are not yet receiving their retired pay. Enrollment must be done within 60 days of eligibility, or during the BENEFEDS open enrollment season period during November and December of each year.

BENEFEDS administers the enrollment and premium payment processes for the Federal Employees Dental and Vision Insurance Program (FEDVIP).

The BENEFEDS website will guide you through verifying your eligibility and creating your account before helping you enroll. Once enrolled, you'll be able to manage your plans and view your payment history.

- a. **MILITARY DENTAL CLINIC** Each dental clinic makes its own determination based on staffing and funding on whether space available dental care may be provided to retirees.

Naval Dental Center, Building 237  
Great Lakes Naval Base  
(847) 688-3331

- b. **MILITARY SPECTACLES**: If you are retired and eligible for other medical services you are authorized the free issue of one pair per year of standard military issue in

single, bifocal and trifocal vision from a Military Treatment Facility (MTF). If you are less than 50 miles from a MTF you can take your prescription with you and they will measure you. If you are over 50 miles from a clinic with optometry services you can print the DD771. Please fill out the top section with your "name, "retiree", and last 4", along with your shipping and contact information. About halfway down the form, please indicate which *standard issue* frame you desire. Take this partially completed form with you to your eye exam. Ensure that the examining facility writes the prescription, and includes the *pupillary distance* (PD) on the form.

<http://nostra.norfolk.navy.mil/ordering/retiree.cfm>

**Send the following information to NOSTRA:**

- One copy of the completed DD771 form,
- A copy of your military ID card.
- Your mailing address and a daytime phone number and email address if available.
- NOSTRA fax number is: 757-887-4647.
- Make sure you write: "Retiree Order" on the fax.
- Mailing Address is: NOSTRA, 160 Main Road, Ste 350, Yorktown, VA 23691-9984

**PHARMACY SERVICES**

TRICARE provides a prescription benefit to all persons eligible for TRICARE, including TRICARE for Life entitled to Medicare parts A and B. There are currently four options:

1) May take prescriptions to any military pharmacy and have them filled, free of charge, up to a 90-day supply.

2) Through the TRICARE Mail Order Pharmacy (TMOP) program provided under TRICARE. Costs will vary; check with Express Scripts home delivery.

Beneficiaries covered by a pharmacy benefit under other health insurance (OHI) may only use TMOP if their OHI does not cover the medication they need, or if the pharmacy benefit under the OHI plan has been exhausted. For mail order information, call (877) 363-1303.

3) Through a retail network pharmacy; choose from over 53,000 retail pharmacies. Retail pharmacies can be used for immediate medications but must be changed to Express Scripts home delivery for continued usage after two months or the full cost will be incurred

4) Through a non-network pharmacy. Cost varies, we advise to avoid them.

5) If you have other health insurance with pharmacy benefits, TRICARE is a second payer.

Check with your TRICARE Service Center for details.

Great Lakes Naval Hospital

Monday-Friday, 0800-2100

Saturday/Sunday/Holidays, 0800-1600

(847) 688-3374 800-941-4501 or 1-800-552-8569 (24-hour line for call-in refills)

**REX CLUB**. A club designed to save money on prescription drugs. Memberships are available to Wisconsin National Guard members (present and retired): 1-800-479-4793.

## TELEPHONE NUMBERS

### **Casualty Information**

Air Force Casualty Information .....	(800) 433-0048
Funeral Honors.....	(877) 944-6667
Survivor Benefits (WI Department of Veterans Affairs).....	(800) 947-8387

### **Military Associations**

American Legion.....	(202) 861-2700
Disabled American Veterans (DAV) .....	(859) 441-7300
Enlisted Association National Guard US (EANGUS).....	(800) 234-3264
Military Officers Association (MOAA).....	(800) 234-6622
National Association for Uniformed Services (NAUS).....	(703) 750-1342
National Guard Association for Uniformed Services (Officers) (NGAUS) .....	(888) 226-4287
The Retired Enlisted Association (TREA) .....	(800) 338-9337
Veterans of Foreign War (VFW).....	(816) 756-3390
Vietnam Veterans of America.....	(800) 882-1316
Wisconsin National Guard Association (Officers) (WINGA) .....	(608) 242-3114
Wisconsin National Guard Enlisted Association (WNGEA) .....	(608) 242-3112

### **Military Health System**

Medicare.....	(800) 633-4227
Naval Health Clinic-Great Lakes.....	(847) 688-4560
Automated Prescription Refill System.....	(847) 688-2757
Pharmacy .....	(847) 688-3374
Tricare For Life (TFL) (WI Physicians Service (WPS)) .....	(866) 773-0404
Tricare Mail Order Pharmacy (TMOP) (Express Scripts Inc).....	(866) 363-8667
Tricare East Region (Humana Military).....	(800) 444-5445
Tricare Pharmacy Program (TRRx) (Express Script Inc) .....	(877) 363-1303

### **Retiree Information Resources**

Air Force Personnel Center (AFPC) .....	(800) 525-0102
Army/Air Force Exchange Service (AAFES).....	(800) 527-2345
Defense Eligibility & Enrollment System (DEERS) (Update address).....	(800) 538-9552
Defense Finance Accounting System (DFAS) (receiving retired pay).....	(800) 321-1080
Report Death of Military member / Annuitant .....	(800) 321-1080
Great Lakes Naval Commissary.....	(847) 688-2644
National Archives & Records Center.....	(866) 272-6272
Office of Personnel Management (OPM).....	(888) 767-6738
(To report death of former US Government employee)	
Social Security .....	(800) 772-1213
US Department of Veterans Affairs (USDVA) .....	(800) 827-1000
Veterans Records .....	(866) 272-6272
Wisconsin Department of Veterans Affairs (WIDVA) .....	(800) 947-8387



## **Travel & Lodging**

### **Armed Forces Recreation Centers**

Dragon Hill Lodge (Seoul, S. Korea).....	011-82-2790-0016
Edelweiss Lodge & Resort (Garmisch, Germany) .....	011-49-8821-9440
Hale Koa Hotel (Honolulu, Hawaii).....	(800) 367-6027
Shades of Green (Disney World, Florida).....	(888) 593-2242

### **Armed Forces Vacation Club (AFVC)**

AFVC is a “space available” program offering Department of Defense affiliated personnel affordable “Condo” vacations at over 3,500 resorts around the world..... (800) 724-9988

### **Installation Lodging**

Air Force Lodging .....	(888) 235-6343
Army Lodging .....	(800) 462-7691
Coast Guard Lodging.....	(202) 269-0413
Navy Lodging .....	(800) 628-9466

### **Morale, Welfare & Recreation Sites**

Bellows Air Force Station (Waimanolo Bay, Hawaii).....	(800) 437-2607
Cape Henry Inn (Virginia Beach, Virginia) .....	(752) 422-8818
Fort Sam Houston Recreation Area (Canyon Lake, Texas) .....	(888) 882-9878
Kilauea Military Camp (Big Island, Hawaii) .....	(808) 967-8333
Rocky Mountain Blue (Keystone Resort, Colorado) .....	(866) 768-2583
Seward Resort (Seward, Alaska).....	(800) 770-1858

### **To Change Direct Deposit**

DFAS .....	(800) 321-1080
OPM (Civil Service) .....	(888) 767-6738
VA .....	(800) 827-1000

## **WEBSITES**

Air Force .....<http://www.af.mil>  
Air Force Personnel Center ..... <http://www.afpc.randolph.af.mil>  
    Email Address: [afpc.retire@randolph.af.mil](mailto:afpc.retire@randolph.af.mil)  
Armed Forces Retirement Home ..... <http://www.afrh.com>  
Army ..... <http://www.army.mil>  
Army & Air Force Exchange Service (AAFES).....<http://www.aafes.com>  
BENEFEDS (Dental and Vision Plans).....[www.benefeds.com](http://www.benefeds.com)  
Burial & Memorial Benefits ..... <http://www.cem.va.gov>  
Defense Finance & Accounting Service (DFAS) .....<http://www.dfas.mil>  
Defense Enrollment Eligibility System (DEERS) RAPIDS Site Locator.....<http://www.dmdc.osd.mil/rsi>  
    (ID Card Issuing Facilities)  
Express Scripts (Mail Order Pharmacy) ..... <http://www.express-scripts.com>  
Federal Long Term Care Insurance ..... <http://www.ltcfeds.com>  
Medicare .....<http://www.ssa.gov/mediinfo.htm>  
Military Funeral Honors .....<http://www.militaryfuneralhonors.osd.mil>  
Military Homefront..... <http://www.militaryhomefront.dod.mil>  
Military Living Publications.....<http://www.militaryliving.com>  
Military Retired Pay Information (DFAS).....<https://mypay.dfas.mil>  
National Personnel Records Center ..... <http://www.archives.gov>  
Navy.....<http://www.navy.mil>  
Servicemembers' & Veterans' Group Life Insurance (SGLI & VGLI)..... <http://insurance.va.gov>  
Social Security .....<http://www.ssa.gov>  
TRICARE .....<http://mytricare.com> or <http://www.tricare.mil>  
TRICARE East Region.....<http://www.tricare-east.com>  
TRICARE for Life (TFL) ..... [www.tricare.mil/tfl](http://www.tricare.mil/tfl)  
US Army Center of Military History..... <http://www.history.army.mil>  
US Department of Veterans Affairs ..... <http://www.va.gov>  
Veterans Alumni Association .....<http://www.veteransalumni.com>  
Wisconsin Department of Veterans Affairs.....<http://dva.state.wi.us>  
Veterans Benefits Resource Center ..... [www.WisVets.com](http://www.WisVets.com)

## **Other Resources:**

Space Available Air Travel..... <http://www.baseops.net/spaceatravel>  
Armed Forces Recreation Centers & Army Lodging.....<http://www.armymwr.com/Portaltravel/lodg>  
Air Force Services Agency ..... <http://www.afsv.af.mil>  
Navy Lodging.....<http://www.navy-lodge.com>  
The Military Officers Association (MOAA) ..... <http://www.moaa.org>  
The Retired Enlisted Association (TREA) ..... <http://www.trea.org>  
Fleet Reserve Association.....<http://www.fra.org>  
National Guard Association of the U.S. .... <http://www.ngaus.org>